AFFILIATE PROGRAM TERMS

These terms apply to everyone who takes part in the StreamNovo affiliate program. By applying to the program, you confirm that you have read and accepted them.

The program at a glance

Commission	20% of the total paid by the customer, after the discount
Eligible orders	The first order of each new customer you refer
Eligible plans	3, 6 and 12 months. 1-month plans are not included
Renewals	Not counted
Customer discount	10%, with your affiliate code entered at checkout, or given to our support team
Commission available	14 days after the customer pays
Refunded orders	Not counted
Minimum payout	$50
Payout processing	Within 48 hours of your request
Payout methods	PayPal, USDT, gift cards or a StreamNovo subscription. A method may occasionally be unavailable
Currency	US dollars

1 DEFINITIONS

- **StreamNovo**, “we” or “us”: the operator of the StreamNovo service and of this program.
- **Affiliate** or “you”: a person whose application to the program has been approved.
- **Dashboard**: your affiliate account area, where you find your referral code, follow your referred customers and commissions, and request payouts.

- **Referred customer**: a new StreamNovo customer whose first order is attributed to you, as described in section 3.
- **Eligible order**: the first order of a referred customer for a 3, 6 or 12-month plan, paid in full and not refunded.

2 JOINING THE PROGRAM

Joining the program is free. You apply online and confirm your email address with the link we send you. We then review your application before opening your affiliate account. We may accept or refuse an application at our discretion, without having to give a reason.

- You must be at least 18 years old and able to enter into a binding agreement in your country.
- The information you give us must be accurate, and you must keep it up to date in your dashboard, including your payout details.
- One affiliate account per person. Accounts are personal and cannot be transferred.
- You choose your affiliate code when you apply. Each code is unique. We may refuse or replace a code that is misleading, offensive, or that uses a brand or a name you do not own.

3 HOW REFERRALS ARE ATTRIBUTED

A new customer is attributed to you when they:

- enter your affiliate code at checkout on the StreamNovo website, or
- order through our support team (for example on WhatsApp or Telegram) and give your affiliate code; our team checks the code before recording the sale.

In both cases, the customer receives a 10% discount on that order. If the code is missing, incorrect or does not match an active affiliate account, the order may not be attributed to you. We cannot attribute an order for which no valid code was given.

A customer can only be attributed to one affiliate. Customers who already had a StreamNovo subscription are not new customers.

4 COMMISSION

You earn a commission of **20% of the total paid by the referred customer after their 10% discount**, on each eligible order. Commissions are calculated in US dollars and rounded to the nearest cent.

No commission is paid on:

- 1-month plans;
- renewals and later orders of a referred customer: only their first order counts;
- orders that are refunded or charged back;
- your own orders, or orders placed by you or for you with your own code;
- orders obtained in breach of these terms, or that we reasonably consider fraudulent.

5 VALIDATION AND REFUNDS

Your commissions count in your dashboard as soon as the referred customer has paid. Each commission becomes available **14 days after the customer pays**, a period that covers our 7-day refund guarantee. A refunded order does not earn a commission. If an order is refunded or charged back after its commission was paid, that commission is **deducted automatically from your next payout**.

6 PAYOUTS

- You can request a payout from your dashboard once your available balance reaches **$50**, after any deduction. Only one payout request can be open at a time.
- We process payout requests **within 48 hours**.
- Payouts are made by **PayPal, USDT, gift cards or as a StreamNovo subscription**. A payout as a subscription may come with a bonus shown in your dashboard; any amount left over stays in your balance. A method may occasionally be unavailable; in that case we offer you another available method.
- You are responsible for the accuracy of your payout details. We are not responsible for a payment sent to the details you provided.
- Fees charged by your payment provider or by the blockchain network, and any taxes due on your commissions, are your responsibility.

7 HOW YOU MAY PROMOTE STREAMNOVO

You may share your code on your own website, blog, social media accounts, videos, groups and newsletters, with people who have chosen to follow or receive your content. When you promote StreamNovo, you must make clear that you may earn a commission.

You may not:

- send unsolicited messages (spam) by email, text message, messaging apps or social networks;
- bid on “StreamNovo” or variations of it in paid search or social ads, or use it in a domain name, app name or social media account name;
- present yourself as StreamNovo or as its official support, or create pages or ads that could be mistaken for ours;
- make false or misleading statements about StreamNovo, its prices, its content or its features, or promise benefits we do not offer;
- offer your own rewards or cashback to make people use your code, unless we have agreed in writing;
- use automated tools, cookie stuffing, fake accounts or any other technique that creates or attributes orders artificially;
- promote StreamNovo in content that is unlawful, violent, hateful or sexually explicit.

You are responsible for your content and for complying with the laws and advertising rules that apply in the countries where you promote StreamNovo.

8 USE OF THE STREAMNOVO BRAND

While you are an affiliate, you may use the StreamNovo name and logo, as provided by us and without modification, only to promote StreamNovo under these terms. All rights to the brand remain ours.

9 SUSPENSION AND TERMINATION

You may leave the program at any time by contacting us. We may suspend or close your affiliate account if you breach these terms or if we detect fraudulent activity. Commissions linked to a breach or to fraud are cancelled. If your account is closed for another reason, we pay your available balance once it reaches the minimum payout.

We watch refunds on referred orders: an unusual number of refunds leads to a review of your account. A closed account can no longer log in, its code and link stop working, and payouts are stopped during the review. An amount still owed after a refund is deducted from your next payouts.

To protect your account, logging in from a new device requires a one-time code sent to your email address.

10 CHANGES TO THESE TERMS AND TO THE PROGRAM

We may change these terms, the commission rates or the program itself. We inform you of significant changes by email or in your dashboard before they apply. Commissions already available in your dashboard are not affected. If you continue to take part after a change, you accept the new terms.

11 GENERAL

- You take part in the program as an independent partner. These terms do not create any employment, partnership or agency relationship.
- To the extent permitted by law, our liability under the program is limited to the commissions due to you.
- If any part of these terms is found invalid, the rest remains in force.

12 DISPUTES

If a disagreement arises about the program, contact us first: most questions can be settled quickly by email. We will do our best to find a fair solution with you within 30 days.

13 CONTACT

For any question about the program, write to the StreamNovo partner team from the contact page of our website and choose the topic “Reseller or affiliate”.
